

**Project:** HCAHPs Survey  
**Materials:** Print out hard copy (option 1), Qualtrics Survey - computer (option II)  
**Cost:** \$1.00  
**Time:** One hour (option 1) – two hours (option 2) *if familiar with Qualtrics*

**Details:** (Note, this is only effective with the embedded live patient model). Obtain a ‘real’ HCAHP (patient satisfaction) survey from the internet. Modify the questions to fit your simulation environment (e.g. eliminate the billing questions) (Image ‘A’). Present it to the ‘patient’ at the end of the scenario (I loaded the survey into a Qualtrics program which is accessed on iPads – Image ‘B’). You can then assess how the patients feel they were cared for. If you want to take it to the next level, using the Qualtrics option, you can run data reports over time to see if the ‘nurses’ receive higher marks as they progress through scenarios.

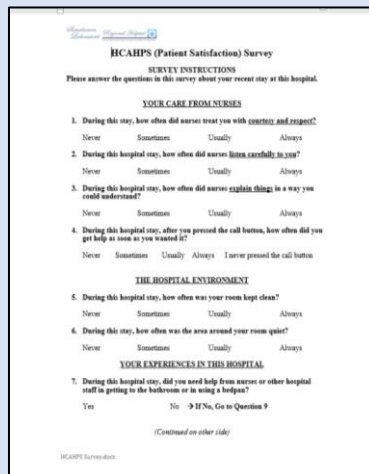


Image ‘A’



Image ‘B’